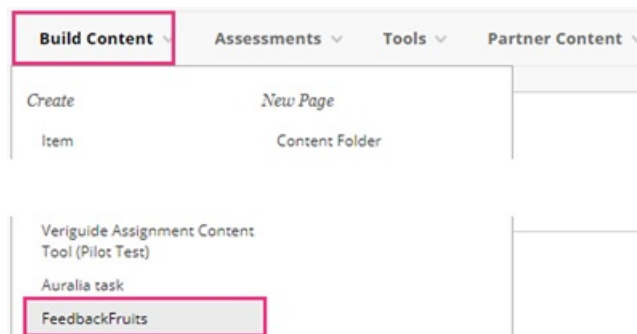# FeedbackFruits: Blackboard Integration

Instructors and TA/Support Staff of any Blackboard courses can participate in FeedbackFruits (Pilot) now.

For more information, please refer to CUHK EdTech Help: FeedbackFruits (Pilot)
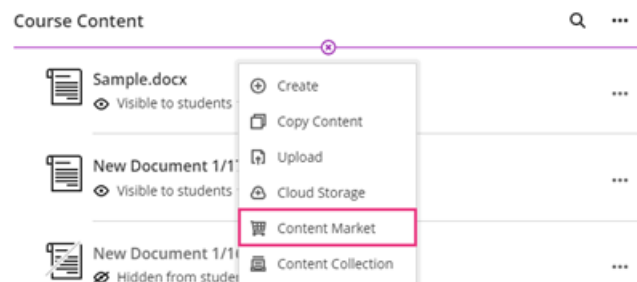(https://help.edtech.cuhk.edu.hk/docs/feedbackfruits-pilot)

Access FeedbackFruits

- Original Course View: In a course content area > 'Build Content'

- Ultra Course View: On the 'Content' page, click the '+' button, and select 'Content Market' to find 'FeedbackFruits'.

Use of Blackboard Groups

- **If you are going to select any options that involves 'groups' under 'Student collaboration', you must create Groups in your Blackboard course first.**
  - Original Course View
    - Blackboard Help: Groups (https://help.blackboard.com/Learn/Instructor/Original/Interact/Course_Groups) (Original)
    - If you would like to manually assign students into groups, you could also refer to:
      - CUHK EdTech Help: Create "manual enroll" groups using "group set"
        (https://help.edtech.cuhk.edu.hk/docs/create-manual-enroll-groups-using-group-set)
      - CUHK EdTech Help: Import group members using a csv file
        (https://help.edtech.cuhk.edu.hk/docs/import-group-members-using-a-csv-file)
  - Ultra Course View
    - Blackboard Help: Groups (https://help.blackboard.com/Learn/Instructor/Ultra/Interact/Course_Groups) (Ultra)

Publish Grades to Blackboard Grade Center / Gradebook

- The grades can be published to Blackboard Grade Center / Gradebook.
    - FeedbackFruits Help: Configurable Grading | Setting up (https://help.feedbackfruits.com/en/articles/2905024-configurable-grading-setting-up)
    - FeedbackFruits Help: Configurable Grading | Explanation (https://help.feedbackfruits.com/en/articles/2904330-configurable-grading-explanation)

Support

- FeedbackFruits Support Team: Please contact the support team by clicking on the blue chat button *(Note: support is available 24h every weekday & unavailable on the weekend).*

- Please refer to FeedbackFruits Help (https://help.feedbackfruits.com/en/)

Contact us

Please contact us if you would like to use FeedbackFruits.

- ITSC Service Desk (https://servicedesk.itsc.cuhk.edu.hk (https://servicedesk.itsc.cuhk.edu.hk/))
- elearning@cuhk.edu.hk ()