

FeedbackFruits (Pilot)


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Instructors and TA/Support Staff of any Blackboard courses can participate in FeedbackFruits (Pilot) now.

Features Highlight - Group Member Evaluation and Peer Review

Group Member Evaluation (<https://feedbackfruits.com/group-member-evaluation>) and Peer Review (<https://feedbackfruits.com/peer-review>) are the common tools that teachers might be interested in.

To get started:

- Group Member Evaluation
 - One Pager  (<https://dyzz9obi78pm5.cloudfront.net/app/image/id/65f2a0c7b005780af802b440/n/cuhk-gme-onepager.pdf>)
 - FeedbackFruits Help (<https://help.feedbackfruits.com/en/collections/2224118-group-member-evaluation>) (including articles for Teachers or Students)
 - Introductory video:
- Peer Review
 - FeedbackFruits Help (<https://help.feedbackfruits.com/en/collections/2223982-peer-review>) (including articles for Teachers or Students)
 - Introductory video:

FeedbackFruits provides other tools in their [Tool Suite](https://feedbackfruits.com/solutions/tool-suite) (<https://feedbackfruits.com/solutions/tool-suite>).

The decision tree shown in the following article help you find the most suitable tool for your needs: FeedbackFruits Help: [Which tool is most suitable for me?](https://help.feedbackfruits.com/en/articles/3835835-which-tool-is-most-suitable-for-me) (<https://help.feedbackfruits.com/en/articles/3835835-which-tool-is-most-suitable-for-me>)

You can access and use FeedbackFruits in your Blackboard courses. Please go through the following article for the information: CUHK EdTech Help Center: [FeedbackFruits: Blackboard Integration](https://help.edtech.cuhk.edu.hk/docs/feedbackfruits-blackboard-integration) (<https://help.edtech.cuhk.edu.hk/docs/feedbackfruits-blackboard-integration>)

Use Cases and Good Practices

FeedbackFruits suggests good practices and provides us with use cases from other institutions round the world. Please refer to the following and get inspired.

- FeedbackFruits Help: [Good Practices](https://help.feedbackfruits.com/en/collections/3023065-good-practices) (<https://help.feedbackfruits.com/en/collections/3023065-good-practices>)
- FeedbackFruits website: [Use cases](https://feedbackfruits.com/use-case) (<https://feedbackfruits.com/use-case>)

Application

Please let us know if you are interested in joining the pilot: <https://cloud.itsc.cuhk.edu.hk/webform/view.php?id=13681883>

Questions: learning@cuhk.edu.hk

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Timeline

- The pilot program will be conducted in 2024 for a duration of one year. Throughout the pilot, all tools within the tool suite will be accessible.
- **The availability of these tools after the pilot, starting from 1st January 2025, will be determined based on user feedback and evaluation by ITSC.** Your trial and feedback are of great importance in this decision-making process.

Support

- FeedbackFruits Support Team: Please contact the support team by clicking on the blue chat button (*Note: support is available 24h every weekday & unavailable on the weekend*).



- Refer to **FeedbackFruits Help** (<https://help.feedbackfruits.com/en/>), especially the **FAQ** (<https://help.feedbackfruits.com/en/collections/112557-faq>).

Contact us

Please contact us if you would like to use FeedbackFruits.

- ITSC Service Desk (<https://servicedesk.itsc.cuhk.edu.hk>)
- elearning@cuhk.edu.hk ()