Access to Blackboard Courses and Panopto Videos

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For students:

- **Instructor and TA/Support Staff can control the availability of their Blackboard courses and Panopto videos.**
- Students are advised to **download all course materials from Blackboard before term-end, if needed.**
- By default, Panopto videos cannot be downloaded by students. Instructor and TA/Support Staff may change the setting upon their approval. To check if a video can be downloaded: https://support.panopto.com/s/article/Navigate-the-Viewer. Students are advised to check it before term-end.
- Student access to Blackboard courses and the corresponding Panopto folders **will be suspended starting from the 4th year**, i.e., students can access course materials of the current academic year and the two previous years (which also depends on Instructor's and/or TA/Support Staff's decision).
- Blackboard and Panopto are **NOT available to alumni**.
- Reminder: Course materials are only for CUHK students' reference and should not be used for other purposes.

For staff:

- **Instructor and TA/Support Staff access to Blackboard courses and the corresponding Panopto folders will be removed starting from the 5th year**. They can access the current academic year and the three previous years of the above items.
- **Student data in Blackboard courses will be removed starting from the 4th year.** If necessary, please back up any important information within three years.

You may also refer to ITSC Website: Learning Management System (LMS) – Blackboard (https://www.itsc.cuhk.edu.hk/tc/all-it/teaching-learning-and-research/elearning-system/)

Important notice for both staff and students:

According to the Blackboard (Ultra) migration timeline (https://help.edtech.cuhk.edu.hk/docs/blackboard-teaching-guide-getting-started) provided by the service provider, Anthology:

- January 2027: Courses in Original Course View (Original) will enter 'Read Only' mode.
- January 2028: All remaining Original courses will be converted to Ultra Course View (Ultra).

If needed, please **backup important materials in your Original courses before January 2027**.

Contact us: ITSC Service Desk (https://servicedesk.itsc.cuhk.edu.hk (https://servicedesk.itsc.cuhk.edu.hk)) / elearning@cuhk.edu.hk

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