

Recording Gallery View for Zoom Cloud Recording

Last Modified on 16/10/2026 4:29 pm HKT

Overview

This article will:

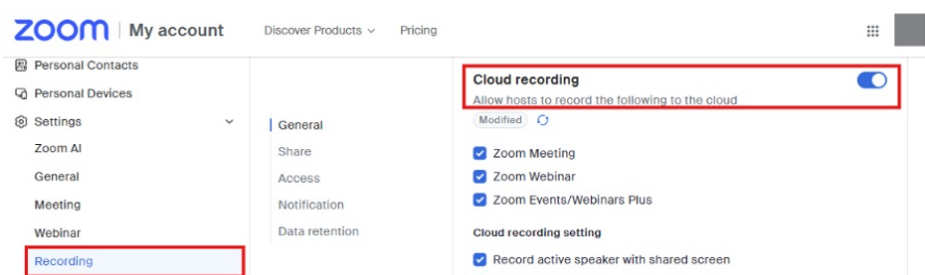
- Show you how to allow Zoom to record the gallery view for cloud recordings.
- Let you know that the cloud recordings of meetings scheduled under **Blackboard's Zoom LTI** (<https://cuhk-edt.knowledgeowl.com/docs/blackboards-zoom-integration>) can be automatically uploaded to Panopto.

Reminder

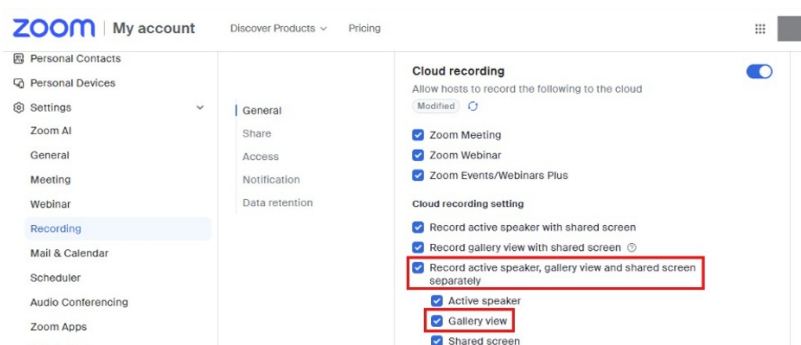
- By default, gallery view is NOT recorded for Zoom cloud recording. Meeting hosts have to enable the setting on CUHK Zoom Portal (<https://cuhk.zoom.us>) in order to record the gallery view on the cloud.
- Please notify your students and have their consent before recording gallery view.
- Please also note the Gallery view recording can display a maximum of 25 participants.

Configuring Account Zoom Cloud Recording Settings

1. Access CUHK Zoom Portal (<https://cuhk.zoom.us>) > Sign in > Your Profile Picture Icon > Settings > **Recording**.
2. Scroll to **Cloud recording**. Make sure the toggle button is **On** to enable cloud recording.

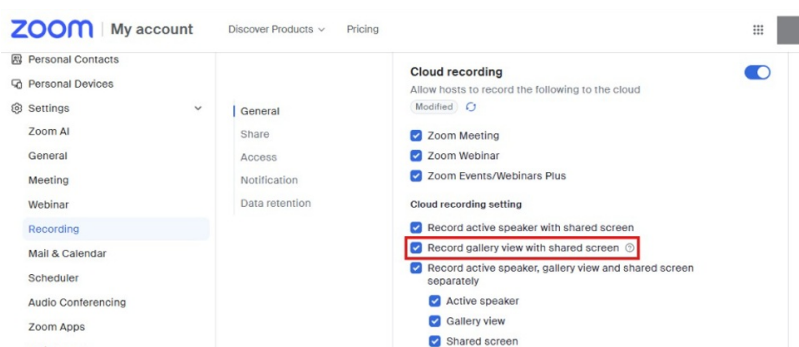


3. Enable Gallery View recording. The options highlighted below are optional. For more information about these settings, please refer to Zoom Support: [Enabling or disabling gallery view recording](https://support.zoom.com/hc/en/article?id=zm_kb&sysparm_article=KB0081993) (https://support.zoom.com/hc/en/article?id=zm_kb&sysparm_article=KB0081993) and [Changing basic and advanced cloud recording settings](https://support.zoom.com/hc/en/article?id=zm_kb&sysparm_article=KB0064676) (https://support.zoom.com/hc/en/article?id=zm_kb&sysparm_article=KB0064676).



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For more about recording layouts, please refer to Zoom Support: [Adjusting recording video layouts](https://support.zoom.com/hc/en/article?id=zm_kb&sysparm_article=KB0062314) (https://support.zoom.com/hc/en/article?id=zm_kb&sysparm_article=KB0062314).

How Zoom Cloud Recording Settings affect the video display on Panopto?

For meetings scheduled under [Blackboard's Zoom LTI](https://cuhk-edt.knowledgeowl.com/docs/blackboards-zoom-integration) (<https://cuhk-edt.knowledgeowl.com/docs/blackboards-zoom-integration>), their cloud recordings can set to be automatically uploaded to Panopto and available to viewers (i.e., students). For more, please refer to CUHK EdTech Help Center: [Blackboard's ZOOM Panopto Cloud Integration](https://help.edtech.cuhk.edu.hk/docs/blackboards-zoom-panopto-cloud-integration) (<https://help.edtech.cuhk.edu.hk/docs/blackboards-zoom-panopto-cloud-integration>).

When “Record gallery view with shared screen” is selected for Zoom Cloud Recording, gallery view will be shown in the Panopto video when there is no screen shared.

More information:

- Zoom Help Center: [Cloud recording](https://support.zoom.us/hc/en-us/articles/203741855-Cloud-recording) (<https://support.zoom.us/hc/en-us/articles/203741855-Cloud-recording>) (See “Changing cloud recording settings”)
- CUHK EdTech Help Center: [Blackboard's ZOOM Panopto Cloud Integration](https://help.edtech.cuhk.edu.hk/docs/blackboards-zoom-panopto-cloud-integration) (<https://help.edtech.cuhk.edu.hk/docs/blackboards-zoom-panopto-cloud-integration>)
- Panopto Support: [How to Set Up a Zoom Integration](https://support.panopto.com/s/article/How-to-Setup-a-Zoom-Integration) (<https://support.panopto.com/s/article/How-to-Setup-a-Zoom-Integration>) (See “6. Configuring Individual Settings in Zoom”)

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